



SAGE Living by Design LLC

EMERGENCY CONTACT INFORMATION

MANAGEMENT: Ali & Niall Gartlan
SAGE Living By Design LLC, 575 W 27th Ave, Eugene, OR 97405

Business Phone: (541) 343-3290 Email: info@sagelbd.com
Ali's Cell Phone: (541) 729-9505 Niall's Cell Phone: (541) 510-0236

PROCEDURES: **Non Emergency:** Please report all non-emergency repair or maintenance issues to us directly on our business telephone line or email.

Emergency: Please report all emergency issues to our business line first. If no one is available, please leave a message, and then also call the cell phone numbers above and leave an additional message. When possible, please wait for a response before contacting someone for repair issues. However, if you have an active leak that cannot be turned off with a shutoff valve and you cannot get in touch with us, please call a plumber immediately. Any charges incurred by contractors/businesses listed below will be paid by the resident unless the problem is due to mechanical failure of apartment infrastructure not caused by resident.

CONTACT NUMBERS:

Eugene Police: Non Emergency (541) 682-5111 or (541) 682-6360
Emergency 911

General Maintenance: Bill Jerome (541) 632-3853

Locksmith: A1 Lock & Safe (541) 344-3022 (24-hr emergency service available)
(Apartment lock out if SAGE LBD is unavailable. Resident pays locksmith charges unless there is a lock failure not caused by the resident.)

Plumbing: Chapman Plumbing/Ready Rooter(541)744-7991 or (541)484-5222 (24-hr drain/plumbing emergencies)
La Z Drain (541) 485-1949 (Non-emergency drain related items)
EWEB (541) 484-2400 (24 hour emergency water outage hotline)

Sinks and toilets have individual water shut offs. Most plumbing fixtures have both Cold and Hot Water shut offs at the base of the fixture. Main Water Shutoff: In front of bldg with the exception of 540 Polk St, which has shutoffs by individual buildings in between the ground level front doors.

Electrical: Doug Palmer Electric (541) 434-5600
Builder's Electric (541) 485-0922 (24-hr emergency service available)
EWEB (541) 685-7000 (Customer Service)
(844) 484-2300 (To report an outage)
NW Natural (800) 422-4012 (Customer Service)
(800) 882-3377 (Gas odor emergencies)

Other: Farwell's Towing (541) 461-0725 (Tow unauthorized vehicles from parking area.)
Password is Endalu. Farwell's has an approved tenant list on file for applicable properties.